



NATIONAL ACTION PLAN GUATEMALA

Guatemala is considered to be a country of origin, transit, destination, and return of people in contexts of human mobility. Currently, Guatemala assumes an important role as a host country for an increasingly growing number of people who are fleeing their countries because their lives are at risk and who are in search of international protection. The member institutions of the National Technical Team (NTT) with their different mandates, contribute to generating the conditions of protection, education, health, employment, and livelihoods for refugees, asylum-seekers and returnees.

Currently, through its institutions, the country makes constant and targeted efforts to serve refugees, asylum-seekers, and people with international protection needs; ensure the provision of specialized, differentiated, safe and dignified reception conditions; strengthen institutions that govern the protection of children and adolescents, especially in border areas and transit routes; attend to returnees with protection needs; enhance the approach for attending to groups in situations of high vulnerability; promote labour-inclusion through access to jobs and livelihoods; among other important actions for protection and durable solutions.

20 COMMITMENTS



PROTECTION
11 COMMITMENTS



EDUCATION
3 COMMITMENTS



HEALTH
4 COMMITMENT



JOBS & LIVELIHOODS
5 COMMITMENTS

PROTECTION

Continue strengthening the institutions that provide assistance to refugees, asylum-seekers, persons in need of international protection, and returnees to guarantee their fundamental rights.

- **Strengthen the knowledge of officials from the Guatemalan Migration Institute** on assistance and protection for individuals applying for refugee status, among other topics.
- **Develop a Guide for the Identification and Referral of Individuals with International Protection Needs** at land, air, and sea borders.
- Strengthen the Migrant Assistance Center (CAMIEX).
- **Enhance the knowledge of officials from the Secretariat of Social Welfare of the Presidency** to ensure the protection of children and adolescents in the context of human mobility.
- **Disseminate information about the services and assistance** provided by institutions to protect the Guatemalan host community.

- Inform and raise awareness among public servants on key topics, including human mobility, refugee protection, international protection, and MIRPS, to strengthen processes for identification, assistance, care, referral, and protection, with a gender-sensitive approach focused on at-risk women, victims of human trafficking, older adults, and persons with disabilities.
- Strengthen intersectoral coordination to expand access to essential protection and basic services for children and adolescents seeking refugee status and those already recognized as refugees.
- Modernize the Registration and Information System for Refugee Status Applicants.
- Decentralize access to the refugee status application process.
- **Train staff and civic service providers at Casa Joven and Centro de Formación Quédate**, who identify, assist, and educate on protection measures for children and adolescents, particularly on preventing violence, teenage pregnancies, and the causes and risks of migration.
- **Refer returned children and adolescents to the education system for reintegration into school.**



EDUCATION

Promote the strengthening of mechanisms for the inclusion of refugees and asylum-seekers in the national education system, and awareness-raising in the education sector.

- **Promote access to education** for out-of-school children, adolescents, young people, and adults who are refugees, asylum seekers, or returnees.
- **Organize labor competency certification sessions** for refugees and returnees in targeted departments.
- **Support the strengthening of Municipal Mobility, Education, and Development Windows (MED)** in departments where Solidarity Cities are implemented.



HEALTH

Advance the strengthening of the national health network to provide services and care to refugees, asylum-seekers, other persons in need of international protection, and returnees.

- **Promote access to healthcare services** for refugees, asylum seekers, individuals in human mobility contexts, and returnees.



JOBS AND LIVELIHOODS

Promote economic inclusion, and facilitate access to national employment services and sustainable livelihoods for refugees, asylum-seekers, other persons in need of international protection, and returnees.

- **Support access to work permits** for refugees and asylum seekers.
- **Design a strategy to standardize the inclusion** of asylum seekers, refugees, and returned Guatemalans in labor certification programs.
- **Inform and raise awareness among stakeholders in the labor market** about the rights of asylum seekers, refugees, and returned Guatemalans.
- **Identify the profiles of returned migrants, refugees, and asylum seekers**, including their labor skills, to facilitate their integration into the job market.
- Provide asylum seekers, refugees, and returned Guatemalans **with access to employment opportunities.**