



NATIONAL ACTION PLAN GUATEMALA

Guatemala is considered to be a country of origin, transit, destination, and return of people in contexts of human mobility. Currently, Guatemala assumes an important role as a host country for an increasingly growing number of people who are fleeing their countries because their lives are at risk and who are in search of international protection. The member institutions of the National Technical Team (NTT) with their different mandates, contribute to generating the conditions of protection, education, health, employment, and livelihoods for refugees, asylum-seekers and returnees.

Currently, through its institutions, the country makes constant and targeted efforts to serve refugees, asylum-seekers, and people with international protection needs; ensure the provision of specialized, differentiated, safe and dignified reception conditions; strengthen institutions that govern the protection of children and adolescents, especially in border areas and transit routes; attend to returnees with protection needs; enhance the approach for attending to groups in situations of high vulnerability; promote labour-inclusion through access to jobs and livelihoods; among other important actions for protection and durable solutions.

27 COMMITMENTS



PROTECTION
14 COMMITMENTS



EDUCATION
2 COMMITMENTS



HEALTH
1 COMMITMENT



JOBS & LIVELIHOODS
10 COMMITMENTS



PROTECTION

Continue strengthening the institutions that provide assistance to refugees, asylum-seekers, persons in need of international protection, and returnees to guarantee their fundamental rights.

- **Continue strengthening the institutional capacity of the Guatemalan Institute of Migration**, particularly in matters of care and protection of asylum-seekers, refugees, and those in need of international protection.
- **Provide continuous training and updating of processes for the focal points of the National Technical Team** on issues related to the Comprehensive Framework for Protection and Solutions, shelter and international protection, and protection of children and adolescents, among others.
- **Update the current protocols regarding care and protection** for people in contexts of human mobility in accordance with the Migration Code, including refugee status determination and other international protection measures such as the humanitarian visa and other measures adopted by the State.
- **Prepare and distribute informative materials on access to shelter** and other protection and care systems for people in contexts of human mobility.

- **Strengthen the Migratory Attention Centres for Returned Guatemalans (CAMIG)** for the identification (in situ) of Guatemalan returnees who have protection needs.
- **Processes for the exchange of experiences** to raise awareness among public servants in the institutions that work in the context of human mobility and refuge in international protection issues, **to strengthen the processes of assistance, attention, identification, protection, and lasting solutions** with a focus on rights, including an age, gender and diversity perspective, and for the special attention to unaccompanied and separated children and adolescents, women at risk, LGBTBI populations, victims of human trafficking, elderly people, and people with disabilities.
- **Strengthen the institutional capacity for the care and response** of the governing institutions for the protection of children and adolescents, especially in border areas.
- **Implement mechanisms for registering cases and complaints** concerning human rights violations against children and adolescents.
- **Continue strengthening teams of eligibility officers** to guarantee a fair and effective processing of asylum applications in the Department of Recognition of Refugee Status (DRER) of the Guatemalan Institute of Migration (IGM).
- **Strengthen the Temporary Migratory Shelter and Care Centre (CACTMI)** for populations with international protection needs, with specialized and trained teams.
- **Strengthen the Temporary Family Shelter Programme** for the care of children and adolescents returned and in transit with protection needs.
- **Set up a shelter specialized in the care and protection of children and adolescents** in need of international protection in Guatemalan territory.
- **Continue strengthening inter-institutional and intersectoral coordination** to expand care options and basic services to asylum-seekers and refugees.
- **Strengthen the Transit Protection Mechanism** for people at high risk who need support for safe and regular access to countries of refuge.



EDUCATION

Promote the strengthening of mechanisms for the inclusion of refugees and asylum-seekers in the national education system, and awareness-raising in the education sector.

- **Coordinate actions with authorities and local educational institutions** throughout the country for the inclusion of girls, boys, adolescents, youth, and adults who are refugees and asylum-seekers into the national education system. This includes awareness and information campaigns aimed at the educational community in coordination with IGM and other related institutions.
- **Implement and socialize the Ministerial Agreement 1753-2019** “Regulation of Equivalence and Equivalence of the Studies in the Levels of Pre-primary, Primary and Secondary Education and in the Subsystems of School and Extracurricular Education” and its instructions for returnees, refugees, and asylum-seekers.



HEALTH

Advance the strengthening of the national health network to provide services and care to refugees, asylum-seekers, other persons in need of international protection, and returnees.

- **Coordinate with the Health Services Network**, especially in border areas, to ensure access and coverage of health services to the Guatemalan, migrant, refugee, asylum-seeker, and returnee population.



JOBS AND LIVELIHOODS

Promote economic inclusion, and facilitate access to national employment services and sustainable livelihoods for refugees, asylum-seekers, other persons in need of international protection, and returnees.

- **Identify and implement the labour skills certification model** and technical-professional training programmes, for the attention of asylum-seekers, refugees, returned Guatemalans, and other people in need of international protection.
- **Propose the modification of labour regulations** to allow the refugee and asylum-seeker populations to access work permits.
- **Design and implement awareness processes** aimed at the private sector and public officials on the rights of refugees, especially in relation to the labour market and access to services.
- **Implement processes of socialization of the use and operation of the Online System of Work Permits for Foreigners (PEX)** of the Ministry of Labour and Social Welfare, aimed at asylum-seekers, refugees, and others.
- **Give continuity to statistical studies** and improve registration systems to understand the profiles of returnees, refugees, and asylum-seekers, including their employment characteristics, for their safe reinsertion and, if necessary, internal relocation.
- **Continue strengthening the infrastructure and tools of the National Employment Service** to promote the labour reinsertion of the refugee applicant population, refugees, and returned Guatemalans.
- Promote, through public-private partnerships, the **reintegration into employment of asylum-seekers, refugees, and returned Guatemalans.**
- **Design awareness campaigns for the business sector** on issues of labour inclusion of returned Guatemalan migrants.
- **Develop a guide for labour inclusion** of persons with disabilities, diverse populations, and persons in situation of human mobility, with a gendered approach. In addition, the development of a manual for the establishment of a system for recognition for the private sector in Guatemala, with the objective of promoting labour inclusion of vulnerable populations.
- **Promote employment fairs and kiosks** to facilitate labour intermediation for asylum seekers, refugees and returned Guatemalans.